Denial Root-Cause Worksheet

Netix Medical Billing - One row per denial. Fill it in the day the denial arrives, and review it once a week.

Date received	Payer	Claim no.	Amount	Denial code (CARC)	Category	Root cause (plain words)	Owner	Action + deadline

Categories: Eligibility and coverage | Authorization | Coding | Documentation and medical necessity | Timely filing | Credentialing and enrollment

Weekly review - three questions: (1) Which category grew this week? (2) Which payer drove the growth? (3) Which process change prevents the top ten denials from recurring?